Curriculum Vitae

William C. Fiala
College of Health and Human Sciences
University of Akron
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Education:

Master of Arts; University of Akron, 1987.
Bachelor of Science-Finance; University of Akron, 1984.

PhD work; University of Akron, 1989-1990, part-time work in PhD program.

Certifications/Registrations/Licensure:

National Association of Health Underwriters (NAHU) Single-Payer Certification (2021)
National Association of Health Underwriters (NAHU) PPACA Certification (2018)
Registered Medical Assistant, AMT (2013-Present)
AHIMA-Approved ICD-10-CM Trainer, AHIMA (2011)
Certified Coding Specialist—Physician Based (CCS-P), AHIMA (1999-present)
Certified Procedural Coder (CPC), AAPC (2011-present)
Ohio Insurance License—Health, Life, Disability, LTC Products (2006-present)
Notary Public—State of Ohio (1985-2021)
Student Pilot Certificate—Single Engine/VFR (1982)
FCC Restricted Radiotelephone Operator Permit (1981)

Experience:

The University of Akron — August 2004 to Present
College of Health and Human Sciences
School of Allied Health
Akron, OH 44325-3702
Professor of Practice

Starting as a part-time adjunct faculty member and now serving as a fulltime Professor of Practice, teaching healthcare administration and medical terminology to healthcare administration, respiratory therapy, exercise science, emergency medical services, nursing and medical school students through the School of Allied Health 2004 to present. 2024 Award for Outstanding Teaching, College of Health and Human Sciences. Allied Health Technology Outstanding Part-time Faculty Award winner 2007, 2009, and 2010. Participated in *Learning Communities at The University of Akron* in 2008, 2009, and 2010. In addition to Allied Health teaching assignments, served as instructor for Workforce Development and Continuing Education 2011-2013. Served as clinical experience coordinator and Associate Program Director for Medical Assisting Technology program 2015-2018. Program and curriculum co-author for healthcare administration baccalaureate degree. Developed asynchronous online content used by all healthcare administration faculty in a remote learning environment; teach and manage students in a remote learning environment using remote collaboration software tools.

Fiala Analytical Services — September 1996 to Present
921 Lynnhaven Lane
Akron, OH 44313-8043
Principal

Fiala Analytical Services, Inc., incorporated in 1992 as MedFee Analysis, a physician fee calculation service, and now operated as an autonomous sole proprietorship, has provided direct support to management in medical practices on a monthly basis; new practice start-up support; project related work; coding education and service code auditing. Services include analyses

based upon RVU production, coding audits and education, distribution and compensation calculations, and practice operating statistics. The company has provided support to practice management in 12 practices with 78 physicians and annual revenues of over $20 million in addition to circumscribed projects and auditing for hundreds of physicians, their attorneys, and accountants. The company also has experience in mediation and has successfully represented doctors in an Alternative Dispute Resolution (ADR) process governed by an American Arbitration Association neutral. The company has been contracted to provide coding and billing instruction to proprietary schools, physician residency programs, private practices, hospitals, and insurance companies.

Akron Oncology Associates, Inc. April 1991 to September 1998
Akron, Ohio
Administrator, CFO

Charged with affecting the merger of five then autonomous and independent medical oncology and hematology practices. Established and maintained moderate complexity CLIA lab. Worked with corporate counsel and accountants as well as each individual physician's counsel and accountant to create a consensus for corporate documents and agreements. Designed and implemented common AR, AP, payroll, and operational systems. Configured IS with initial phases of EMR. Upon completion of the merger, was directed by the new entity to move forward with three area hospitals to develop Cancer Centers, unique combinations of private practice and hospital services providing a full range of cancer treatment and ancillary services. The first of those centers opened in June of 1992, the second opened in January 1994. The group practice then had three locations with annual billings of $5.1 million. (Akron Oncology Associates, Inc. was dissolved circa 2008.)

Metropolitan Veterinary Medical Group, Inc. May 1987 to April 1991
Copley, Ohio
Administrator

Responsibilities included management of a seventeen professional, 24 hour central surgical-emergency facility conducting procedures ranging from pacemaker implants to myelograms, including personnel management of office, technical, and professional employees as well as oversight of physical plant and fiscal/legal liaison activities. Other activities include sole responsibility for capital budgeting and preparation of the company's $1.0 million dollar operating budget utilizing computer models; implementation and operation of in-house payroll system; inventory justification, procurement, and control; formulating and implementing company policy, including personnel planning and recruitment; community action presentations; and chairing monthly board meetings. During my tenure, the group saw an expansion of its board certified specialty practices as well as a $0.8 million dollar expansion. I answered directly to the Board of Directors. (The Metropolitan Veterinary Medical Group, Inc. no longer operates as such; in 2021, the residual corporate entity's name was changed to MV Liquidating Corp and now merely holds several trade names.)

Great Northern Savings August 1984 to May 1987
Barberton, Ohio
Manager

Experience originating residential and commercial loans. Authored Savings Operations Manual establishing company policy for transactions and procedures including company balancing. (The Great Northern Savings Company was purchased by First Merit Bank, which was subsequently purchased by Huntington Bank.)

Publications:

Fiala, William C. "What Would You Do?" *Marketer's Guidepost* (Medical Group Management Association) 7/1 (January/February 1996).

Fiala, William C. "Involving Your Team in Managed Care Marketing" *Marketer's Guidepost* (Medical Group Management Association) 7/4 (July/August 1996).

Fiala, William C. "OSHA 2000" *The Bulletin* (SCMS) 74/3 (March 2000).
Fiala, William C. "Billing Basics: A Review Course" *MGM Journal* (Medical Group Management Association), 47/6 (November/December 2000).
Fiala, William C. "Electronic Medical Records: The First Decision", *The Bulletin* (SCMS) 75/9 (September 2001).
Fiala, William C. "Office Staff Sounds Off—Carrier Coding", *The Bulletin* (SCMS) 76/11 (November 2002).
Fiala, William C. "Why Bring in an Outside Consultant?" chapter in *HIPAA and Compliance Made Easy,* (Columbus, Ohio: Anadem Publishing, 2004).
Fiala, William C. "Training Your Staff . . .Yes, You're in the Education Business" chapter in *HIPAA and Compliance Made Easy,* (Columbus, Ohio: Anadem Publishing, 2004).
Fiala, William C. and Nicholas Jouriles, MD, "Inpatient Acuity Sets Bar for Rising ED E/M Levels" *AAPC Cutting Edge* 24/4 (April 2013).
Fiala, William C., "New Classification for *Clostridium Difficile* Infection," *Healthcare Business Monthly* 5/12 (December 2017).
Fiala, William C. and Kraft, Kristine N., "Complicated Coding: Postoperative Ileus," *Journal of AHIMA*, 90/4, (April 2019).
Fiala, William C. "Reporting Social Determinants of Health," *Journal of AHIMA*, 90/8, (September 2019).
Fiala, William C. "Don't Blow it When Reporting Cannabis Use," *Healthcare Business Monthly,* 9/6 (June 2022).
Fiala, William C., "New 2024 CPT Codes to Report Testing for Myasthenia Gravis," *AMT Pulse*, 5/2 (Summer 2024).
Fiala, William C., "Category III Codes Expand to Accommodate Psychedelics," *AAPC The Magazine*, 12/2 (February 2025).

Presentations:

"Marketing for Financial Institutions", Course Instructor, Great Northern Savings Co., The Institute of Financial Education, Cuyahoga Falls, OH (1986-1987 Academic Year).
"Personal Money Management", Course Instructor, Great Northern Savings Co., The Institute of Financial Education, Cuyahoga Falls, OH (1987-1988 Academic Year).
"OSHA Regulations: Bloodborne Pathogens and Office Laboratories", Summit County Medical Society, Akron, OH, one of three presenters in panel, (June 1993).
"Medical Group Operational Best Practices", Northeast Ohio Chapter Healthcare Financial Management Association, Cleveland, OH, one of three presenters in panel, (March 2001).
"Managed Care Contract Review", Winer & Bevilacqua's School of Medical Office Management, Summit County Medical Society, Akron, OH (October 30, 2001).
"Practical Compliance through Proper Coding", Illinois MGMA Spring 2002 Meeting, Springfield, IL (April 25, 2002).
"Financial Planning Basics for New Physicians", AGMC Department of Emergency Medicine Residency Program, Akron, OH (May 16, 2002, May 12, 2005, August 9, 2007, August 5, 2010)
"Practical Coding Compliance", Emergency Management Organization Annual Summer Reimbursement Seminar, Akron, OH (July 26, 2002)
"Veterinary Practice Manager Seminar", Marshfield Laboratories' Veterinary Specialists' Forum, Cleveland, OH (September 28, 2002 and September 20, 2003)
"Personnel Issues", Medical Practice Management Enhancement Series, Barberton Citizens' Hospital, Barberton, OH (September 17, 2003).
"Introductory Coding" Meaden & Moore Ltd., Akron, OH (December 8, 2003)
"Billing and Collections I", Medical Practice Management Enhancement Series, Barberton Citizens' Hospital, Barberton, OH (January 21, 2004).
"Billing and Collections II", Medical Practice Management Enhancement Series, Barberton Citizens' Hospital, Barberton, OH (February 18, 2004).
"AR Management: A Macro View", Emergency Management Organization, Columbus, OH (October 24, 2005).
"Elements of Physician Employment", AGMC Department of Emergency Medicine Residency Program, Akron, OH (October 25, 2005).
"Emergency Medicine RVU Management", Akron-Canton-Massillon Chapter of Professional Coders (AAPC), Canton, OH (June 8, 2006).
"Diagnosis and Procedure Code Changes: 2007 and Beyond," SCCMA, Akron, OH (March 3, 2007).
"Coding for Clarity: Diagnosis Coding Basics," Summa Health Network, Akron, OH (May 17, 2007); Ravenna, Ohio (April 23, 2008).
"E&M Coding: What Level Is It?" Summa Health Network, Akron, OH (September 17, 2007); Ravenna, Ohio (September 23, 2008); Medina, Ohio (October 23, 2008).
"Trading Lifestyle for Income—What am I Really Worth?" Akron General Medical Center Department of Graduate Medical Education, (October 19, 2007 and October 31, 2008).
"2009 CPT Code Update," SummaCare Insurance Company, Akron, OH (November 18, 2008 and April 29, 2009).

"Coding for Clarity: Intermediate E&M Coding," Summa Health Network, Ravenna, OH (June 23, 2009), Akron, OH (July 22, 2009).
"2011 CPT Code Update," SummaCare Insurance Company, Akron, OH (December 09, 2010).
"2011 ICD-9-CM Changes", Akron-Canton-Massillon Chapter of Professional Coders (AAPC), Canton, OH (October 14, 2010).
"Coding for Clarity: Topics in Coding," Summa Health Network, Ravenna, OH (March 4, 2011), Medina, OH (March 30, 2011).
"ICD-10-CM Introduction," SCCMA, Akron, OH (March 5, 2011); PAHCOM, Akron (September 21, 2011).
"ICD-10-CM Chapter 4: Endocrine, Nutritional, & Metabolic Diseases" SCCMA, Akron, OH (March 3, 2012).
"Coding Modifiers," Summa Health Network, Medina, OH (May 18, 2012), Akron, OH (July 17, 2012).
"2013 CPT Update," Summa Health Network, Ravenna, OH (October 31, 2012).
"Medical Insurance (And What It Has to Do With Your Paycheck," AGMC Emergency Medicine Residency, Akron, OH, January 10, 2013.
"Health Insurance Reform," SCCMA, Akron, OH (March 2, 2013).
"ICD-10-CM Introduction," Podiatry Education Conference, Summa Western Reserve Hospital, Cuyahoga Falls, OH (March 19, 2014).
"ICD-10-CM Overview," Partners Physician Group, AGHS, (May 15 and May 22, 2015), Akron, OH, (May 27, 2015) Green, Ohio, and (June 10, 2015) Lodi, Ohio.
"Pediatric Coding in ICD-10-CM," Aultman Management Services Organization, Canton, OH (July 22, 2015).
"Coding Hypertension and Diabetes Mellitus in ICD-10" Aultman Management Services Organization, Canton, OH (September 23, 2015).
"Financial Planning Basics for New Physicians," Emergency Medicine Residency, AGHS, Akron, OH (November 05, 2015).
"Human Resource Essentials for Physician Practices," Summa Health Network, Akron, OH (February 19, 2016).
"Evaluation and Management Codes: What Level Is It?" Aultman Management Service Organization, Canton, OH (March 30, 2016).
"Issues in Physician Service Code Auditing," Summit County Medical Society, Akron, OH (May 25, 2016).

Off-Campus Teaching Presentations/Programs:

(Employer-sponsored in-service programs and CEU/CME programs)

"Billing Basics: A Review Course," Summa Health Network, Akron, OH (February 20, 2013); program awarded 1.5 CEUs by American Academy of Professional Coders (AAPC).
"ICD-10-CM Chapter 4: Endocrine, Nutritional, & Metabolic Diseases," Akron-Canton-Massillon Chapter of Professional Coders (AAPC), Canton, OH (May 16, 2013); program awarded 2.0 CEUs by American Academy of Professional Coders (AAPC).
"ICD-10-CM Introduction and Chapter Review," three-day comprehensive review of ICD-10-CM, Summa Health Network, Wadsworth, OH (July 24-26, 2013), Akron, OH (July 31-August 2, 2013); program awarded 15.0 Core A and 1.0 Core B CEUs by American Academy of Professional Coders (AAPC).
"2014 CPT Changes," American Academy of Professional Coders, Akron Chapter, Canton, OH, (December 5, 2013); program awarded 2.0 CEUs by American Academy of Professional Coders (AAPC).
"CPT Coding Update," Summa Health Network, Akron, OH, (November 22, 2013); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"Coding Diabetes in ICD-10," Summa Health Network, Akron, OH (February 19, 2014); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"Coding Hypertension in ICD-10," Summa Health Network, Akron, OH (May 21, 2014); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"Selected Topics in Coding," Summa Health Network, Akron, OH (November 5, 2014); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"CPT Code Update: 2015" Summa Health Network, Akron, OH (January 14, 2015); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"ICD-10-CM Update," Summa Health Network, Akron, OH (March 11, 2015) and Medina, OH (March 25, 2015); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"ICD-10-CM Beginner Program," Aultman Management Services Organization, Canton, OH (May 01, 2015); program awarded 6.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"ICD-10-CM Coding Workshop," a daylong program for Summa Health Network, Akron, OH (July 29 and July 30, 2015) and Medina, OH (July 31, 2015); program awarded 6.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"Coding Hypertension and Diabetes Mellitus in ICD-10" SummaCare Insurance Company, Akron, OH (July 15, 2015); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"Billing Basics: A Review Course," Summa Health Network, Akron, OH (November 11, 2015); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"CPT Update for 2016," Summa Health Network, Akron, OH (December 08, 2015); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).

"ICD-10-CM Update," American Academy of Professional Coders, Canton Chapter, Canton, OH, (February 10, 2016); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"ICD-10-CM Selected Review," Aultman Management Services Organization, Canton, OH (March 02, 2016); program awarded 1.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"CPC Certification Prep Course," Summa Physicians, Inc., Akron OH (July 18-22 and August 01-05, 2016)
"Diagnosis Code Updates for 2017," Aultman Management Services Organization, Canton, OH (October 28, 2016); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"ICD-10-CM Updates for 2017," Summa Health Network, Akron, OH (October 14, 2016); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"Evaluation and Management Codes," Akron Children's Hospital, Akron, OH (November 09, 2016); program awarded 4.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"Code Updates for 2017," SummaCare Insurance Company, Akron, OH (November 30, 2016); Aultman Medical Services Organization, Canton, OH (February 03, 2017).
"CPT Coding Updates for 2017," Summa Health Network, Akron, OH (January 25, 2017); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"2017 CPT Changes," American Academy of Professional Coders, Canton Chapter, Canton, OH, (February 09, 2017); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"Documentation Essentials: What You Need to Know for Compliance," at the Ohio State Medical Association 2017 Education Symposium: Plan, Lead, Succeed, Columbus, OH (March 17, 2017); program awarded program awarded 1.0 AMA PRA Category 1 credits.
"Disease Management Reimbursement and ICD-10-CM," at the Ohio State Medical Association 2017 Education Symposium: Plan, Lead, Succeed, Columbus, OH (March 17, 2017); program awarded program awarded 1.0 AMA PRA Category 1 credits
"Healthcare Providers and Hierarchal Condition Categories (HCCs)," Integrated Health Collaborative (IHC) Aultman Health Foundation, Canton, OH (June 21, 2017); program awarded 2.0 AMA PRA Category 1 credits and 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"Creating a Coding Audit Compliance Plan," American Association of Medical Assistants' 61st Annual Conference, Cincinnati, OH (October 06, 2017); awarded 1.0 CEUs by American Association of Medical Assistants (AAMA).
"2018 ICD-10 Updates," Summa Health Network, Akron, OH (October 13, 2017); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"Diagnosis Code Update for 2018," Aultman Medical Services Organization, Canton, OH (October 20, 2017); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"CPT Coding Updates for 2018," Summa Health Network, Akron, OH (January 17, 2018); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"Coding for Two Evaluation and Management Services on the Same Day," Aultman Medical Services Organization, Canton, OH (April 13, 2018); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"Multiple Same Day Evaluation and Management Services," American Academy of Professional Coders, Canton Chapter, Canton, OH, (June 14, 2018); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"Hierarchal Condition Category Update for 2019," Aultman Medical Services Organization, Canton, OH (July 13, 2018); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"Hierarchal Condition Category Drug & Alcohol Coding Changes" American Academy of Professional Coders, Akron Chapter, Akron, OH, (September 06, 2018); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"Diagnosis Code Update for 2019," Summa Health Network, Akron, OH (October 17, 2018); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"Diagnosis Code Update for 2019," Aultman Medical Services Organization, Canton, OH (October 26, 2018); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"CPT Code Updates for 2019," Aultman Medical Services Organization, Canton, OH (January 18, 2019); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"Reporting Two E&M Services on the Same Calendar Day," Ohio State Society American Medical Technologists, Chillicothe, OH, (April 13, 2019).
"Diagnosis Code Update for 2020," Aultman Medical Services Organization, Canton, OH (October 18, 2019); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"ICD-10-CM Updates for 2020," Summa Health Network, Akron, OH (October 23, 2019) and Medina, OH (October 25, 2019); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"CPT Changes for 2020: An Overview," Summa Health Network, Akron, OH (January 15, 2020) and Medina, OH (January 17, 2020); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"Reporting Social Determinants of Health," American Academy of Professional Coders, Akron Chapter, Akron, OH, (March 05, 2020); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).

"Prepare for E&M Changes in 2021," American Academy of Professional Coders, Akron Chapter, Akron, OH, (September 03, 2020); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"2021 ICD-10-CM Updates, American Academy of Professional Coders, Akron Chapter, Akron, OH, (November 05, 2020); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"CPT Updates for 2021," American Academy of Professional Coders, Akron Chapter, Akron, OH, (February 04, 2021); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"Coding Considerations for Affectionally Diverse Patients," Summa Health System LGBTQSummit, June 18, 2021.
"Diagnosis Code Update for 2022," Summa Health Network, Akron, OH via remote video (October 20, 2021 and October 22, 2021); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"Changes to CPT for 2022," Summa Health Network, Akron, OH via remote video (January 12, 2022 and January 14, 2022); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"2023 Diagnosis Code Update," American Academy of Professional Coders, Akron Chapter, Akron, OH (October 06, 2022); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"Changes to CPT for 2023," Summa Health Network, Akron, OH via remote video (January 25, 2023 and January 27, 2023); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"ICD-10-CM Changes for 2024," Summa Health Network, Akron, OH via remote video (October 04, 2023 and October 06, 2023); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"2024 Diagnosis Code Update," American Academy of Professional Coders, Akron Chapter, Akron, OH (October 05, 2023); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"CPT Code Update for 2024," American Academy of Professional Coders, Akron Chapter, Akron, OH, (January 18, 2024); program awarded 1.5 Core A CEUs by American Academy of Professional Coders (AAPC).
"2025 Diagnosis Code Update," American Academy of Professional Coders, Akron Chapter, Akron, OH (October 10, 2024); program awarded 2.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"2025 CPT Code Update," American Academy of Professional Coders, Akron Chapter, Akron, OH (January 30, 2025); program awarded 1.0 Core A CEUs by American Academy of Professional Coders (AAPC).
"Selected CPT Changes for 2025," Northern Ohio Health Information Mangement Association (NOHIMA), Akron, OH, (February 11, 2025): program awarded 1.0 CEUs by American Health Information Management Association (AHIMA).

Activities/Memberships/Awards:

University of Akron, Award for Outstanding Achievement in Teaching, College of Health and Human Sciences (2024).
University of Akron, CHP Faculty Spotlight social media video interview for School of Allied Health (2020)
University of Akron, UC Recreation & Wellness Committee's RooFit third-place team member (2020)
University of Akron, College of Health Professions Faculty Reviewer for Interdisciplinary Symposium Committee (2019)
Ohio Department of Education Secondary-Career Transfer Alignment Initiative (SCTAI) Faculty Panel Member, SCTAI Development Team for Health Information Management and Medical Terminology (2014-2018)
University of Akron Allied Health Technology Outstanding Part-time Faculty Award (2007, 2009, 2010)
Member, Medical Group Management Association (1992-2014)
Member, Ohio Medical Group Management Association (1994-2011)
Member, American Academy of Professional Coders (1999-present)
Member, American Health Information Management Association (1999-present)
Member, American Medical Technologists (2013-present)
Member, American Association of Medical Assistants (2014-2019)
Former Board Member and Corporate Secretary, Eagles' Chase Condominium Association, Inc.
Former Board Member, Weathervane Community Playhouse
Former Board Member, University of Akron College of Business Alumni Board
Former Professor for a Day, University of Akron, College of Business Administration
Former Board Member, Akron Symphony Orchestra (GAMA)
Former Board Member, Humane Society of Greater Akron.
Former Instructor, Junior Achievement-Project Business.